

VIG-01/1/2021-vigilance-DOP
Government of India
Ministry of Communications
Department of Posts

Dak Bhawan, Sansad Marg
New Delhi – 110001
Dated: 26.11.2021

To,
All the Heads of Circles

Subject: Non-disclosure of the identity of the sender under PIDPI.

Sir/ Madam,

I am directed to refer to the CVC D.O. letter No. Conf/Misc/21/02 dated 17.11.2021 and PO Division office letter No. 31-01/2021-PO dated 03.03.2021 and 03.11.2021 (copies enclosed) whereby instructions regarding acceptance of the envelopes addressed to CVC and marked as 'PIDPI' or 'Public Interest Disclosure and Protection of Informer' without insisting on the name and address of the sender were issued to all the Heads of Circles.

2. It has been observed that the aforesaid instructions have not percolated down to all those who are involved in the booking of Registered/ Speed Post articles. In this regard, concerns have been raised by the Central Vigilance Commission citing the gap in the implementation of the aforesaid instructions.

3. It is, therefore, reiterated that all the employees may be sensitized not to insist on the name and address of the sender and accept the envelopes marked as 'PIDPI' or 'Public Interest Disclosure and Protection of Informer' addressed to the CVC by entering 'PIDPI' in the name and address fields of Registered /Speed Post articles. It is also requested to display the poster (copy enclosed) at prominent places in Post Offices under your jurisdiction. It is suggested that in the BOs and smaller offices, the posters should be printed on A-4 size paper and displayed on the notice boards. It is also requested to give wide publicity to these instructions duly translated in local/ regional languages through the use of Circle websites and other social media platforms. PTCs may also be instructed to include these in the different training modules.

4. The matter may be accorded 'Top Priority'.

This issues with the approval of DG(PS).

Encl.: As above.

Yours faithfully,


(Jagdeep Gupta) (u) 226
Director (Vigilance)

Copy to -

1. All Directors, PTCs for inclusion in appropriate training modules.
2. DDG(PO) for information.
3. Secretary, CVC for information.

CENTRAL VIGILANCE COMMISSION

File No. Conf/Misc/21/01

Dated : 30/07/2021

Public Notice

Sub: Processing of PIDPI Complaints by the Screening Committee of the Commission- Reg.

Ref.: Public Notice dated 24.04.2019 regarding - Processing of PIDPI Complaints by the Screening Committee of the Commission.

In supersession of the PUBLIC NOTICE notified by the Commission on 24.04.2019, the following procedure on the above subject is now being prescribed by the Commission:

2. The procedure as mentioned in Para-3 in the PUBLIC NOTICE dated 24.04.2019 has been reviewed by the Commission. It has been observed that the practice of obtaining NOC from the Whistle Blower/complainant is not in line with the main objective of Public Interest Disclosure and Protection of Informers Resolution 2004. Therefore, it has been decided to discontinue the practice of obtaining NOC from the Whistle Blower/complainant.
3. When a complaint is put up to the Screening Committee, if it is found that there are certain shortcomings due to which it does not **fulfil the eligibility criteria**, it will be returned to the complainant, clearly enumerating the reasons for not fulfilling the eligibility criteria. The complaint will then be closed in the Commission.
4. Thereafter, the complainant has the option of either sending a fresh regular complaint to the Central Vigilance Commission under its Complaint Handling Policy or may again lodge a fresh complaint if desired under PIDPI Resolution after removal of the deficiencies.
5. The complaints/disclosures already categorised as Non-Public Interest Disclosure and Protection of Informers (Non-PIDPI) complaints/cases where No Objection Certificate was received from the complainant before issuance of this Public Notice will continue to be processed as such as per our previous guidelines/Public Notice dated 24.04.2019.
6. All complaints received in the CVC on or after **16.08.2021** shall be governed by these guidelines.
7. Issued in Public Interest by the Central Vigilance Commission, INA, Satarkta Bhawan, New Delhi.

No. 31-01/2021-PO
Government of India
Ministry of Communications
Department of Posts
(PO Division)

Dak Bhawan, Sansad Marg
New Delhi -110 001

Dated: 3rd March, 2021

To,

All Heads of Circles

Subject: Issuance of instructions for non-disclosure of the identity of the complainant under "Public Interest Disclosure and Protection of Informer"

This is regarding issuance of instructions for non-disclosure of the identity of the complainant at the time of posting of articles containing material of "Public Interest Disclosure and protection of informer" (PIDPI) compliant.

2. The Central Vigilance Commission has requested that the name and address of the sender should not be insisted on the letters that are marked as "PIDPI" or "Public Interest Disclosure and Protection of Informer" in order to address the issue of non-disclosure of name & address of the sender/ complainant while posting/ submitting the PIDPI complaints through posting of article in post office.

3. The competent authority has accepted the recommendation of the CVC and the following has been decided regarding acceptance of envelopes super scribed as "PIDPI" Or "Public Interest Disclosure and Protection of Informer" addressed to the CVC as well as CVOs.

"Any article, addressed to the CVC as well as CVOs, posted with the superscription "Complaint under The Public Interest Disclosure" or "PIDPI Complaint" on the outside of the envelope of the article, can be accepted for posting registration and speed post service, without the name and complete address including mobile number & email address of the sender."

Note 1: These instructions will compulsorily be followed in all the post offices viz. CSI Post Offices & Non-CSI Post Offices (Meghdoot Millennium Software).

Note 2: All the Postmasters, Assistant Postmasters/supervisors and Postal Assistants and Branch Postmasters and Assistant branch Postmasters will scrupulously follow these instructions.

Note 3: Counter PAs/BPMs/ABPMs should also be instructed not to insist for name and address of the sender on booking such articles the superscription "Complaint under The Public Interest Disclosure" or "PIDPI Complaint".

4. In the software, "PIDPI" will be entered against the Name & Address fields of the sender, at the time of booking of such Speed Post/Registered Articles.
5. It is requested to kindly circulate this order to all concerned for information, guidance and necessary action.
6. This issues with approval of the Competent Authority.

Adnan Ahmed

(Adnan Ahmed)

DDG (Postal Operations)

e-Mail: ddgpo.dte@indiapost.gov.in

Tel. No.- 011-23096179

Copy to:-

1. Sr. PPS to Secretary (Posts)
2. PS to Director General Postal Services.
3. PPS/ PS to Addl. DG (co-ordination)/Member (Banking)/ Member (O)/ Member (P)/ Member (Planning & HRD)/ Member (PLI)/ Member (Tech)/ AS& FA
4. Addl. Director General, APS, New Delhi
5. Chief General Manager, BD Directorate / Parcel Directorate / PLI Directorate
6. Sr. Deputy Director General (Vigilance) &CVO)
7. Director, RAKNPA / CGM. CEPT / Directors of all PTC's
8. Secretary, Postal Services Board/ All Deputy Directors General
9. Chief Engineer (Civil). Postal Directorate
10. All Sections of Postal Directorate
11. All recognized Federations / Unions/ Associations
12. CGM, CEPT for uploading the order on the India post website.
13. Guard File
14. Spare copy
15. Director (Vigilance)

CENTRAL VIGILANCE COMMISSION

PUBLIC NOTICE

Sub: Processing of PIDPI complaints by the Screening Committee of the Commission - Reg.

As per the provisions of “Public Interest Disclosure and Protection of Informers Resolution” dated 21.04.2004, Government of India has declared the Central Vigilance Commission as the ‘Designated Agency’ to receive written complaints from Whistle Blowers for disclosure on any allegations of corruption or misuse of office and recommend appropriate action.

2. As per the provisions contained in Para 4(ii) of the PIDPI Resolution dated 21.04.2004, the Central Vigilance Commission has the responsibility of maintaining confidentiality about the identity of the complainant. Para 4(ii) of the PIDPI Resolution states that *“The identity of the complainant will not be revealed unless the complainant himself has made the details of the complaint either public or disclosed his identity to any other office or authority”*. Thus, it is clear that **the complainant has also to ensure that he should not disclose his identity to any other office or authority.**

3. While processing the complaints received under the “Public Interest Disclosure and Protection of Informers Resolution”, it has been observed that there are certain categories of complaints where it is not possible to maintain confidentiality about the identity of the complainants and “No Objection Certificate” is obtained from them before processing their complaints. On receipt of the No Objection Certificate, the complaints are processed and placed before the Screening Committee for consideration. Such complaints are considered as **Non Public Interest Disclosure and Protection of Informers (Non PIDPI) Complaints**, but before processing such complaints, the identity of the complainant is masked, thus taking adequate safeguard in an attempt to maintain confidentiality about the complainant’s identity. Some categories of complaints, which one similarly dealt with are as under :-

- (i) The complaint has been received in an open condition.
- (ii) The complaint has been addressed/endorsed to several authorities.
- (iii) The issues raised in the complaint had earlier been taken up with other authorities.
- (iv) The information has been sought / obtained under the provisions of RTI Act, by the complainant himself.

- (v) The complainant had earlier taken up the issue with this Commission in the form of an ordinary complaint, under the Commission's Complaint Handling Policy.
- (vi) The complainant makes a complaint through email or seeks status/information regarding his earlier PIDPI Complaint by sending an email, thus making his identity public, which is violation of the guidelines issued by the Commission for making complaints under the provisions of PIDPI Resolution.
- (vii) The complaint has been addressed/endorsed to many authorities of the Central Vigilance Commission, thus, disclosing his identity.

4. Issued in Public Interest by the Central Vigilance Commission, INA, Satarkta Bhawan, New Delhi.

Dated: 24/04/2019

No. 371/4/2013-AVD-III
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Personnel and Training

North Block New Delhi
Dated the 16th June, 2014

OFFICE MEMORANDUM

Subject: Amendment of Government of India's Resolution No. 89 published in the Gazette of India Part I Section 1, Extraordinary dated 21st April, 2004(read with corrigendum dated 29th April, 2004) commonly known as the Public Interest Disclosure and Protection of Informers (PIDPI) Resolution-regarding

In continuation of this Department's OM of even No. dated 3rd September, 2013 on the above subject, the undersigned is directed to enclose herewith a copy of **Procedure for handling of complaints under Public Interest Disclosure and Protection of Informers (PIDPI) Resolution to be followed by the Chief Vigilance Officers of the Ministries/Departments of the Government of India** who have been authorized as the Designated Authority to receive written complaint or disclosure on any allegation of corruption or misuse of office by or under any Central Act, Government companies, societies or local authorities owned or controlled by the Central Government and falling under the jurisdiction of that Ministry or the Department.

2. The CVOs in the Ministries or Department, either on the application of the complainant or on the basis of the information gathered, is of the opinion that either the complainant or the witnesses need protection, they shall take up the matter with the Central Vigilance Commission(CVC), of issuing appropriate directions to the authorities concerned.

3. It is requested to give wide publicity to the Procedure for handling of complaints under PIDPI Resolution by placing it along with the name and designation of the designated authorities on the website of Ministries as well as of the organizations under the Ministries. A copy of the PIDPI Resolution No. 89 dated 21st April, 2004 and Amendment Resolution No. 190 dated 29.8.2013 is also enclosed

Encl: As above.



(M.M. Maurya)

Under Secretary to the Government of India
Tel. No. 23094541

To,

CVOs in the Ministries/Departments of the Government of India.
(By name as per enclosed list)

-----2/-

Copy for information to:

1. All the Ministries/ Departments of the Government of India.
2. The Cabinet Secretariat, New Delhi.
3. The Secretary, Central Vigilance Commission, Satarkata Bhavan, New Delhi. It is requested that the content of this OM may be uploaded on the website of the Commission and wide publicity may be given. The CVOs of the Ministries/Departments may also be addressed by the Commission.
4. PS to Hon'ble MOS(PP), PPS to Secretary(P)/EO&AS/AS(S&V), DOPT.
5. The CVO, Department of Personnel and Training, New Delhi.
6. NIC, DoP&T for uploading on DoP&T website.
7. Order folder/Guard file.

No. 371/4/2013-AVD-III
Government of India
Ministry of Personnel, Public Grievances and Pensions
Department of Personnel and Training

North Block New Delhi
Dated the 3rd September, 2013

OFFICE MEMORANDUM

Subject: Amendment of Government of India's Resolution No. 89 published in the Gazette of India Part I Section 1, Extraordinary dated 21st April, 2004(read with corrigendum dated 29th April, 2004) commonly known as the Public Interest Disclosure and Protection of Informers (PIDPI) Resolution-regarding

In continuation of this Department's OM of even No. dated 14th August, 2013, the undersigned is directed to enclose herewith a copy of printed version of Extraordinary Gazette Notification on the above subject for information and necessary action.

Encl: As above.



(M.M. Maurya)

Under Secretary to the Government of India
Tel. No. 23094541

To,

All the Ministries/ Departments of the Government of India.

Copy to:

1. PMO, South Block, New Delhi.
2. The Secretary, Central Vigilance Commission, Satarkata Bhavan, New Delhi.
3. The Cabinet Secretariat, New Delhi, w.r.t. their I.D. No. 28/CM/2013(i) dated 8th August, 2013
4. PS to Hon'ble MOS(PP), PPS to Secretary(P)/EO&AS/AS(S&V), DOPT.
5. The CVO, Department of Personnel and Training, New Delhi.
6. Order Bundle/Guard file.

TelegraphicAddress :
"SATARKTA: New Delhi

E-Mail Address
cenvigil@nic.in

Website
www.cvc.nic.in

EPABX
24651001 - 07

फैक्स/Fax : 24616286



सत्यमेव जयते

केन्द्रीय सतर्कता आयोग
CENTRAL VIGILANCE COMMISSION



सतर्कता भवन, जी.पी.ओ. कॉम्प्लैक्स,
ब्लॉक-ए, आई.एन.ए., नई दिल्ली-110023
Satarkta Bhawan, G.P.O. Complex,
Block A, INA, New Delhi 110023

004/VGL/26

Office Order No.04/02/12

सं./No.....

दिनांक / Dated 13th February, 2012

**Sub: Gol Resolution on the Public Interest Disclosure & Protection of Informers
(PIDPI)- Guidelines thereon.**

The Government of India has authorized the Central Vigilance Commission (CVC) as the Designated Agency to receive written complaints for disclosure on any allegation of corruption or misuse of office and recommend appropriate action under the Public Interest Disclosure & Protection of Informers (PIDPI) Resolution, 2004. Accordingly, Commission had also vide circular No.33/5/2004 dated 17/05/2004 issued guidelines and public notice on the procedure to be followed for filing whistle blower complaints under PIDPI Resolution for protecting identity of complainants/informers.

2. The Commission has noticed over the years that many complainants claiming to be 'Whistle Blowers' do not conform to the procedures prescribed by the Commission while filing the complaints to the Commission under PIDPI Resolution. The Commission would therefore emphasize the need for creating greater awareness among the public including employees of every Organization/Deptt. for lodging whistle blower complaints. The Commission would again suggest to all CVOs of Ministries/Departments/PSUs/Banks/ Insurance Companies/Local Authorities/Societies etc., to give wide publicity to PIDPI Resolution and the guidelines issued by the Commission through their website, especially intranet of the Organization, Internal Journals, publications and also organize seminars/sensitizations etc. to inculcate greater awareness so as to encourage the public especially insiders to come forward and lodge/report information of corrupt practices or misuse of office in the respective Organizations/Departments to the Central Vigilance Commission.

(J Vinod Kumar)

Officer on Special Duty

To

All CVOs of Ministries/Departments/Public Sector Undertakings/Public Sector Banks/Insurance Companies/Local Authorities/Societies.

No.004/VGL/26
Government of India
Central Vigilance Commission

Satarkta Bhawan, Block 'A',
GPO Complex, INA,
New Delhi- 110 023
Dated the 17th May, 2004

Office Order No. 33/5/2004

Subject:- Govt. of India Resolution on Public Interest Disclosures & Protection of Informer.

The Government of India has authorised the Central Vigilance Commission (CVC) as the 'Designated Agency' to receive written complaints for disclosure on any allegation of corruption or misuse of office and recommend appropriate action.

2. A copy of the Public Notice issued by the Central Vigilance Commission with respect to the above mentioned Resolution is enclosed. All CVOs are further required to take the following actions with respect to the complaints forwarded by the Commission under this Resolution:

- (i) All the relevant papers/documents with respect to the matter raised in the complaint should be obtained by the CVO and investigation into the complaint should be commenced immediately. The investigation report should be submitted to the Commission within two weeks.
- (ii) The CVO is to ensure that no punitive action is taken by any concerned Administrative authority against any person on perceived reasons/suspicion of being "whistle blower."
- (iii) Subsequent to the receipt of Commission's directions to undertake any disciplinary action based on such complaints, the CVO has to follow up and confirm compliance of further action by the DA and keep the Commission informed of delay, if any.
- (iv) Contents of this order may be brought to the notice of Secy./CEO/CMD.

All CVOs may note the above directions for compliance.

Sd/-
(Sujit Banerjee)
Secretary

To

All Chief Vigilance Officers

Public Notices

GOI Resolution on Public Interest Disclosure and Protection of Informer

The Government of India has authorized the Central Vigilance Commission (CVC) as the 'Designated Agency' to receive written complaints for disclosure on any allegation of corruption or misuse of office and recommend appropriate action.

2. The jurisdiction of the Commission in this regard would be restricted to any employee of the Central Government or of any corporation established by or under any Central Act, government companies, societies or local authorities owned or controlled by the Central Government. **Personnel employed by the State Governments and activities of the State Governments or its Corporations etc. will not come under the purview of the Commission.**

3. In this regard, the Commission, which will accept such complaints, has the responsibility of keeping the identity of the complainant secret. **Hence, it is informed to the general public that any complaint, which is to be made under this resolution should comply with the following aspects.**

- i) The complaint should be in a **closed / secured envelope**.
- ii) The envelope should be addressed to Secretary, Central Vigilance Commission and should be **superscribed "Complaint under The Public Interest Disclosure"**. If the envelope is not superscribed and closed, it will not be possible for the Commission to protect the complainant under the above resolution and the complaint will be dealt with as per the normal complaint policy of the Commission. The complainant should give his/her name and address in the beginning or end of complaint or in an attached letter.
- iii) Commission will **not entertain anonymous/pseudonymous** complaints.
- iv) The text of the complaint should be carefully drafted so as **not to give any details or clue as to his/her identity**. However, the details of the complaint should be specific and verifiable.
- v) In order to protect identity of the person, the Commission will not issue any acknowledgement and the whistle-blowers are **advised not to enter into any further correspondence** with the Commission in their own interest. The Commission assures that, subject to the facts of the case being verifiable, it will take the necessary action, as provided under the Government of India Resolution mentioned above. If any further clarification is required, the Commission will get in touch with the complainant.

4. The Commission can also take **action against complainants making motivated/vexatious complaints** under this Resolution.

5. A copy of detailed notification is available on the web-site of the Commission <http://www.cvc.nic.in>.

Issued in Public Interest by the Central Vigilance Commission, INA, Satarkta Bhawan, New Delhi.

**Sd/-
Secretary
Central Vigilance Commission**