

## Bid Document

| Bid Details                                                                  |                                                                                                                                                                                                                                                                                                                                                        |
|------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Bid End Date/Time</b>                                                     | 19-11-2022 15:00:00                                                                                                                                                                                                                                                                                                                                    |
| <b>Bid Opening Date/Time</b>                                                 | 19-11-2022 15:30:00                                                                                                                                                                                                                                                                                                                                    |
| <b>Bid Offer Validity (From End Date)</b>                                    | 90 (Days)                                                                                                                                                                                                                                                                                                                                              |
| <b>Ministry/State Name</b>                                                   | Ministry Of New And Renewable Energy                                                                                                                                                                                                                                                                                                                   |
| <b>Department Name</b>                                                       | Indian Renewable Energy Development Agency                                                                                                                                                                                                                                                                                                             |
| <b>Organisation Name</b>                                                     | Indian Renewable Energy Development Agency                                                                                                                                                                                                                                                                                                             |
| <b>Office Name</b>                                                           | Ireda                                                                                                                                                                                                                                                                                                                                                  |
| <b>Item Category</b>                                                         | ANNUAL MAINTENANCE SERVICE FOR Centralised air conditioning system , Annual Maintenance service-AIR CONDITIONER                                                                                                                                                                                                                                        |
| <b>Contract Period</b>                                                       | 1 Year(s)                                                                                                                                                                                                                                                                                                                                              |
| <b>Minimum Average Annual Turnover of the bidder (For 3 Years)</b>           | 8 Lakh (s)                                                                                                                                                                                                                                                                                                                                             |
| <b>Years of Past Experience Required for same/similar service</b>            | 3 Year (s)                                                                                                                                                                                                                                                                                                                                             |
| <b>Past Experience of Similar Services required</b>                          | Yes                                                                                                                                                                                                                                                                                                                                                    |
| <b>MSE Exemption for Years Of Experience and Turnover</b>                    | Yes                                                                                                                                                                                                                                                                                                                                                    |
| <b>Startup Exemption for Years Of Experience and Turnover</b>                | Yes                                                                                                                                                                                                                                                                                                                                                    |
| <b>Document required from seller</b>                                         | Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC)<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| <b>Bid to RA enabled</b>                                                     | No                                                                                                                                                                                                                                                                                                                                                     |
| <b>Time allowed for Technical Clarifications during technical evaluation</b> | 2 Days                                                                                                                                                                                                                                                                                                                                                 |
| <b>Estimated Bid Value</b>                                                   | 1450000                                                                                                                                                                                                                                                                                                                                                |
| <b>Payment Timelines</b>                                                     | Payments shall be made to the Seller within <b>30</b> days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)                                                                                                               |
| <b>Evaluation Method</b>                                                     | Total value wise evaluation                                                                                                                                                                                                                                                                                                                            |

**EMD Detail**

|          |    |
|----------|----|
| Required | No |
|----------|----|

**ePBG Detail**

|                                     |                |
|-------------------------------------|----------------|
| Advisory Bank                       | Bank Of Baroda |
| ePBG Percentage(%)                  | 3.00           |
| Duration of ePBG required (Months). | 14             |

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**Beneficiary:**

Organization

Ireda, Indian Renewable Energy Development Agency, Indian Renewable Energy Development Agency, Ministry of New and Renewable Energy  
(Ireda Limited)

**Splitting**

Bid splitting not applied.

**MSE Purchase Preference**

|                         |     |
|-------------------------|-----|
| MSE Purchase Preference | Yes |
|-------------------------|-----|

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price

within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

7. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

#### **Additional Qualification/Data Required**

**Year of Procurement of major Centralised Air Conditioning system and its components ( for VINTAGE ):**Centralized A/C System in Year 2009 and High Wall Mounted Split A/Cs in year 2019 and 2020.

**Specific Scope covering requirements/ guidelines of maintenance schedule for effective Maintenance of the each centralised air conditioning system:**[1667638163.pdf](#)

**Complete system details such as make, model, rating etc regarding the each Centralised Air Conditioning System:**[1667638169.pdf](#)

#### **ANNUAL MAINTENANCE SERVICE FOR Centralised Air Conditioning System ( 1 )**

##### **Technical Specifications**

| Specification                                                                           | Values                                                                              |
|-----------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
| <b>Core</b>                                                                             |                                                                                     |
| Type of Centralised air conditioning system                                             | All air system type centralised air conditioning system for cooling/heating purpose |
| Total Cooling Capacity                                                                  | 101 to to 150 Ton                                                                   |
| Total heating Capacity                                                                  | 101 to to 150 KW                                                                    |
| Vintage                                                                                 | 10 years and above                                                                  |
| Number of On-site dedicated manpower (service engineer / system administrator) provided | 0                                                                                   |
| Duty hours for dedicated manpower provided                                              | NA ( for no dedicated manpower provided)                                            |
| Working days in a week                                                                  | 7 days                                                                              |
| Frequency of Preventive maintenance visit                                               | QUARTERLY                                                                           |
| Condition of system ( at the time of Bidding)                                           | Under AMC and function                                                              |
| Type of AMC                                                                             | Comprehensive                                                                       |
| Billing / payment Frequency                                                             | MONTHLY                                                                             |
| <b>Addon(s)</b>                                                                         |                                                                                     |

##### **Additional Specification Documents**

**Consignees/Reporting Officer**

| S.No. | Consignee/Reporting Officer | Address                                                    | Quantity | Additional Requirement |
|-------|-----------------------------|------------------------------------------------------------|----------|------------------------|
| 1     | DEEPA                       | 110066,3rd Floor, August Kranti Bhawan, Bhikaji Cama Place | 1        | N/A                    |

**Annual Maintenance Service-AIR CONDITIONER ( 18 )****Technical Specifications**

| Specification                                              | Values                                                                                        |
|------------------------------------------------------------|-----------------------------------------------------------------------------------------------|
| <b>Core</b>                                                |                                                                                               |
| Amc Category                                               | Air Conditioner-IS 1391                                                                       |
| Type Of AIR CONDITIONER                                    | High Wall Split AC                                                                            |
| Amc Brand                                                  | LG                                                                                            |
| Nominal Cooling Capacity in TON                            | 1.5 Ton/4500 Kcal/hr                                                                          |
| Vintage                                                    | 3 to 5 years                                                                                  |
| Technology of Air Conditioner                              | Inverter (Variable Speed type)                                                                |
| Number of Routine/ Preventive Maintenance Service Per Year | One Preventive Maintenance (Overhaul) + One Wet (Routine Service) + One Dry (Routine Service) |
| Condition of Air Conditioners (AT THE TIME OF BIDDING)     | Functional                                                                                    |
| Type of AMC                                                | Comprehensive                                                                                 |
| <b>Addon(s)</b>                                            |                                                                                               |

**Additional Specification Documents****Consignees/Reporting Officer**

| S.No. | Consignee/Reporting Officer | Address                                                    | Quantity | Additional Requirement |
|-------|-----------------------------|------------------------------------------------------------|----------|------------------------|
| 1     | DEEPA                       | 110066,3rd Floor, August Kranti Bhawan, Bhikaji Cama Place | 18       | N/A                    |

**Buyer Added Bid Specific Terms and Conditions**

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

## 2. **Generic**

**Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

## 3. **Purchase Preference (Centre)**

Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 100% of total value.

## 4. **Service & Support**

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

## 5. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

## 6. **Past Project Experience**

For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

- a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
- b. Execution certificate by client with order value.
- c. Any other document in support of order execution like Third Party Inspection release note, etc.

## 7. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of Indian Renewable Energy Development Agency Limited payable at New Delhi. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

## 8. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

## **Disclaimer**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the

bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

This Bid is governed by the [General Terms and Conditions](#), conditons stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**